

## How does Ritchies Christmas Club work?

Customers save for Christmas by making regular payments throughout the year towards the purchase of a gift card using either or both of the methods below. Customers will receive a gift card to the value of their amount accumulated in early December. The cut off date for payments each year is the second Sunday in November.

During the first week of December you will receive a letter and a statement detailing your gift card amount. This letter will invite you to call into your local store to pick up your Ritchies Christmas Club gift card that can be used at any of our Supermarkets or Liquor stores.

Once Section (A) on the reverse of this form is completed and either returned to the store or forwarded to us in the post we will send you a Ritchies Christmas Club Membership Card, which you can use as both a Community Benefit Card and Christmas Club Card.

You can make payments by:

### Register Payments in store

Simply present your Christmas Club Membership Card and tell the cashier that you would like to put some money into your Christmas Club account. You can pay any amount you like from 50 cents upwards.

Two receipts will be issued. The first one is for you to keep in a safe place! The second receipt is forwarded into our Office for further processing. Please make sure you PRINT your NAME and TELEPHONE NUMBER on this receipt. If you have contributed regular amounts totalling over **\$200.00\*** into your Christmas Club account you will qualify for a Christmas gift with our compliments for the festive season (please note gift may vary year to year).

### AND/OR

### Direct Debit from your nominated bank account

Complete Section (B) on the reverse of this page and return to Ritchies Head Office either by handing in at your local store or by post or fax.

You can contribute any amount on a regular monthly basis.

Debits can start in February and finish in October (9 payments maximum).

Contribute over **\$250.00** through regular\*\* monthly Direct Debit payments and you will qualify for a bonus **\$20.00** added to your balance (this is in addition to the gift you receive for contributing **\$200.00\***).

**You may wish to do both, simply sign up for Direct Debit and make payments when in store. The choice is yours!**

\* Denotes a change in our Christmas Club terms.

\*\* Minimum of five contributions required to qualify for \$20.00 bonus.

## Ritchies Community Benefit Card Program

**Save money and help your nominated community group at the same time!**

**0.5% donated to your nominated community group!**

Ritchies' Community Benefits Program donates 0.5% of the money you spend on groceries and liquor to the club, school or charity of your choice.

**Present your free Ritchies' Community Benefit Card to the cashier every time you shop!**

When your card is scanned at the register, 0.5% of the money you've spent is automatically allocated to your nominated organisation, provided the combined minimum monthly spend of \$2,000 has been achieved by all customers who have nominated that group.

## Ritchies CB Mobile Program

You must be 18 years or over to sign up for CB Mobile. The cashier will link your mobile phone number to your Community Benefit Card number and you will instantly become a CB Mobile member. Each week you will receive an MMS or SMS detailing exclusive "CB Mobile" offers on groceries and liquor. If you prefer, we can email the CB Offers directly to you. You'll save or be rewarded on all items that feature the CB Mobile logo.

This is another free service that Ritchies provides.



Check out [www.ritchies.com.au](http://www.ritchies.com.au)  
for store locations or join us on Facebook  
[www.facebook.com/Ritchies.Supermarkets](http://www.facebook.com/Ritchies.Supermarkets)

# RITCHIES

"Where the Community Benefits"

RITCHIES STORES PTY LTD

A.B.N. 61 005 041 814

10/1095 Frankston Dandenong Road, Carrum Downs Victoria 3201

Phone 03 9784 2000 Fax 03 9784 2090

PO Box 2051 Seaford B.C., Seaford Victoria 3198

# RITCHIES

"Where the Community Benefits"

Why not make life  
easier at Christmas by  
joining the Ritchies  
Christmas Club!



RITCHIES SUPA IGA plus LIQUOR  
"Where the Community Benefits"

## Christmas Club Application Form

Please complete this form in CAPITAL LETTERS and return to the cashier or forward to:

Ritchies Stores Pty Ltd, PO Box 2051, Seaford VIC 3198 or Fax to (03) 9784 2090

You must be a Community Benefits member to join the Christmas Club.



### SECTION A (Must be completed by ALL applicants)

**Community Benefit Card Number (CB No.)**

(Your CB No. is located under the bar code on your CB Card)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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If you are not a CB member, we will issue you with a CB number once you nominate here a club, charity or school to receive a monthly payment under the CB terms and conditions.

First Name  Last Name

Address  Suburb

State  Postcode  Phone No.  Mobile

Store joined  Email

(the store you will collect your gift card from in December each year)

Signed  Date  /  /

I acknowledge that I have read and understood the details on both sides of this form.

**PRIVACY STATEMENT** Any information collected by Ritchies Stores Pty Ltd on this Christmas Club application form is protected by the Information Privacy Act 2000. Such information will only be used for the purpose of administering the Christmas Club program. Information (including any personal details) will not be disclosed to third parties unless authorised by law or with your consent.

**DISCLAIMER** Ritchies reserves the right to change the terms of any card, club or program at any time.

### SECTION B (Optional: Only complete if you wish to use Direct Debit)

#### DIRECT DEBIT AUTHORITY - RITCHIES STORES PTY LTD

I/we request that Ritchies Stores Pty Ltd withdraw by Direct Debit System \$    .   per month from my/our account conducted with  (name of financial institution) for the pre-purchase of a Ritchies Christmas Gift Card.

**Date of payment to start**

D	D	-	M	M	-	Y	Y	Y	Y
1	5	-	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

We will write to confirm your payment start date and details

**Account Details**  
Account Name

BSB Number    -    Account No:

**Please check the details against a recent statement to ensure number accuracy.**

I/we acknowledge that this Direct Debit Authority is governed by the terms of this agreement with Ritchies Stores Pty Ltd. (see below)

Name of Debit User: **Ritchies Stores Pty Ltd.** Debit User ID No: **357941**

(Signature 1)

(Signature 2)

Date

#### TERMS OF DIRECT DEBIT AUTHORITY

##### Debit arrangements:

- Ritchies will debit your nominated account with the amount stipulated above on the 15th of each month, or the 1st business day following the 15th, should the 15th fall on a weekend or public holiday.
- Debits can be made between and including February and October (maximum of 9 payments) each year.
- Debits will automatically recommence on or immediately following 15th February each year, unless terminated by either party by 14 days prior notice in writing.
- Ritchies will not change this Debit arrangement without giving you 14 days prior notice in writing.
- Ritchies may terminate this Debit arrangement if 3 or more debits are returned unpaid by your financial institution.
- Ritchies will keep private and confidential all information pertaining to the account nominated for this Debit arrangement.

- If a Debit request is returned by your financial institution as unpaid, all fees incurred by Ritchies as a result will be charged to you.

##### Your rights:

- To terminate this direct debit, you must contact Ritchies and your financial institution no less than 14 days before the next debit is due. A gift card for your pre-purchased value will still be issued to you in December.
- To stop a particular direct debit, you must contact Ritchies and your financial institution no less than 14 days before the next debit is due.
- To change the amount of this direct debit, you must contact Ritchies and your financial institution no less than 14 days before the next debit is due.
- If you consider that a debit has been made in error, you must notify Ritchies or lodge a claim with your financial institution as soon as possible.

##### Your responsibilities:

- It is your responsibility to:
- Ensure that sufficient funds are available in the nominated account to meet a debit on the due date;
  - Ensure that this Direct Debit authority is given by an authorised signatory to the nominated account with your financial institution;
  - Advise Ritchies if your nominated account is closed or inoperable for any reason.

##### Additional Information:

- You can also make payments in store to add to your Christmas gift card value.